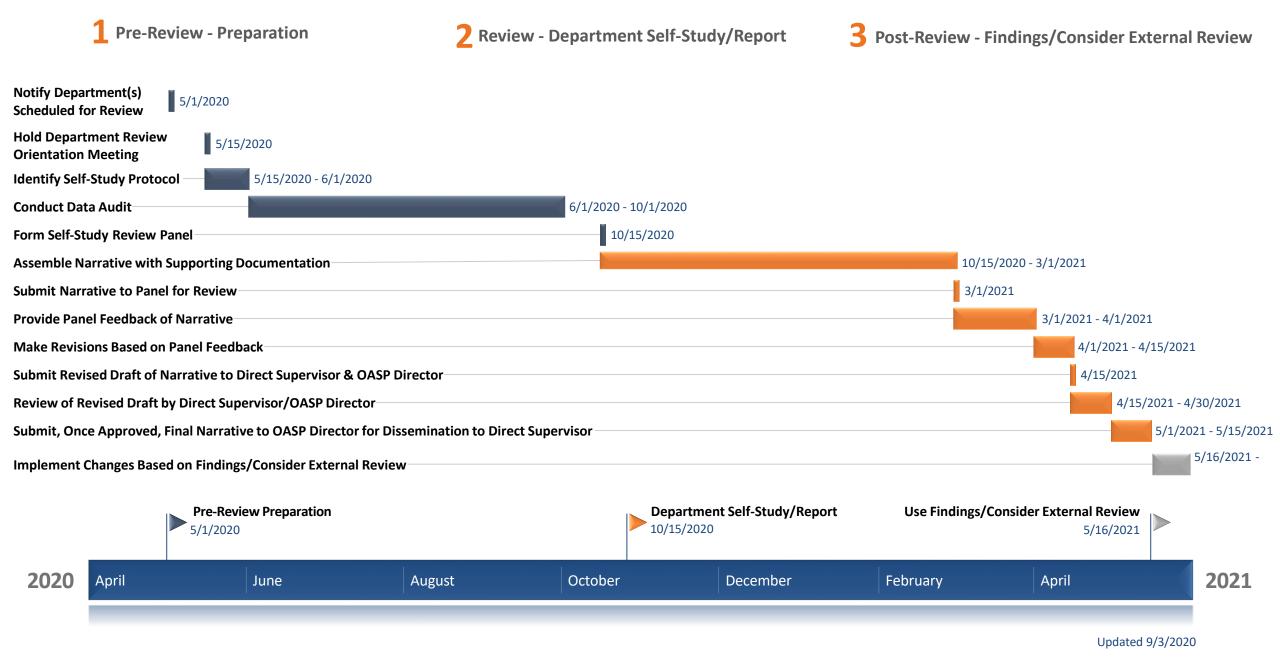
Program Review

Self-Study Panel Orientation



Provided by: Assessment & Strategic Planning

Program Review Self-Study Timeline - Auburn University Student Affairs



Recommended Self-Study Process

1. Plan the Process Map out steps for process, develop timeline, build buy-in with all stakeholders, and explicitly identify desired outcomes of the self-study	5. Develop an Action Plan Identify discrepancies, corrective action, and recommended steps (e.g., identify strengths, weaknesses, recommendations, benchmarks for achievement, resources, timeframe, and responsible individuals)
2. Assemble and Educate the Self–Assessment Team Determine who should be on the team and how to educate the team about the self–study process	6. Prepare a Report Identify audience for report(s); describe the self-study process, evidence gathering, rating process, and evaluations; summarize strengths and weaknesses; describe the action plan; and draft an executive summary
3. Identify, Collect, and Review Evidence Define what constitutes evidence; then gather, collect, manage, and review evidence	7. Close the Loop Put action plans into practice; work to navigate politics and secure resources; identify barriers to overcome; and build buy—in to the program review results
4. Conduct and Interpret Ratings Using Evaluative Evidence Clarify team's rating criteria; employ a process for rating (small group, individual, staff); negotiate rating differences; and manage group ratings	https://www.cas.edu/programreview

Twelve Parts of the General Standards

- 1. Mission
- 2. Program and Services
- 3. Student Learning, Development and Success
- 4. Assessment
- 5. Access, Equity, Diversity and Inclusion
- 6. Leadership, Management and Supervision

- 7. Human Resources
- 8. Communication and Collaboration
- 9. Ethics, Law and Policy
- 10. Financial Resources
- 11. Technology
- 12. Facilities and Infrastructure



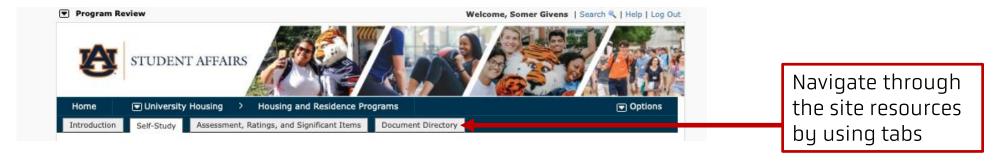
Panel Meeting Structure

- Meeting 1: Introduction and Training (October 2020)
 - Attend introductory online training session with department and Assessment & Strategic Planning (A&SP) staff
 - Panel members are to individually record their scores prior to meeting 2.
- Meeting 2: Narrative and Scoring Part 1 (January 2021)
 - Using completed individual ratings of each criterion statement with the scale provided in the CAS Self-Assessment Guide (SAG), decide on team scores and collectively complete Work Forms A-C
- Meeting 3: Narrative and Scoring Part 2 (February 2021)
 - Finalize the collective ratings and help determine appropriate corrective actions and/or steps for program enhancements. Discuss where there are discrepancies between the CAS Standards and practice. Review benchmark institutions for best practices. Work as a group to begin drafting the review narrative using Work Forms D and E.
- Meeting 4: Action Plan and Final Wrap-Up (March 2021)
 - Work as a group to finalize the narrative, develop an executive summary, and establish an action plan



Panel Meeting 1: Introduction and Training

- Discuss expectations for panel members
- Introduce Compliance Assist software: https://auburn.compliance-assist.com



- Compliance Assist Program Review training video:
 - https://auburn.box.com/s/0jxlipmmt5xu90fkgm65y07bua6qodlo
- Review CAS Self-Assessment Guide (SAG)
 - https://auburn.box.com/s/ew6l67ad0t9hn7k6oo5y7ms8nnl5d1vi



Campus Labs (Compliance Assist) Program Review Tutorial



Baseline

Assess student learning and success through surveys, rubrics, and benchmarking

Faculty

Manage course rosters, course evaluations, and more with a personalized dashboard

Compliance Assist

Connect and manage your program review and accreditation efforts

Outcomes

Assess academic and co-curricular alignment and performance

Engage

Promote meaningful engagement experiences across campus

Planning

Connect and manage your strategic planning efforts



Self-Assessment Guide (SAG) Scoring

SAG Scale

Assessment criterion measures are used to judge how well areas under review meet CAS standards. These criterion measures are designed to be evaluated using a 3-point rating scale. In addition to the numerical rating options, *Does Not Apply* (DNA) and *Insufficient Evidence/Unable to Rate* (IE) ratings are provided. This rating scale is designed to estimate broadly the extent to which a given practice has been performed.

CAS CRITERION MEASURE RATING SCALE

DNA	IE	0	1	2
Does Not Apply	Insufficient Evidence/ Unable to Rate	Does Not Meet	Partly Meets	Meets

Under rare circumstances, it may be determined that a criterion measure used to judge the standard is not applicable for the particular program (e.g., a single sex or other unique institution that cannot meet a criterion measure for that reason). In such instances, raters may use a DNA rating and, in the self-study report, describe their rationale for excluding the practice in the criterion measure. The IE response can be used when relevant data are unavailable to support a judgment. When either the DNA or the IE ratings are used, an explanatory note should be provided in the report. Items rated with 0 should generate careful group consideration and appropriate follow-up action.

Utilize Excel score sheet for the individual scoring process



Components of the SAG

<u>Suggested Evidence</u>: This evidence should be loaded into the 'Document Directory' by the Data Audit team for each of the standards.

<u>Description</u>: This list is loaded into the 'Self-Study' tab in Compliance Assist for each standard. Rating/scoring will be assessed by how well each of these statements are met.

<u>Justification</u>: This will be written by the Panel Review team and input into Compliance Assist in the 'Self-Review Panel Report/Narrative Box'.

Overview Questions: These questions should be used to develop the text of the narrative that is entered into 'Self-Review Panel Report/Narrative Box'.

GENERAL STANDARDS

CAS Self-Assessment Guide

Part 1: MISSION

Suggested Evidence and Documentation for Part 1:

- 1. Current mission statement, brief description of how it was developed, and date of last review
- 2. Additional goals, values, and statements of purpose
- Description and copies (if applicable) of where mission statement is disseminated (e.g., included in operating and
 personnel policies, procedures and/or handbook, hanging in office common space, on website, in strategic plan,
 and other promotional materials)
- 4. Institutional/divisional mission statements (e.g., map program mission to broader mission statements)
- Any additional professional standards aligned with program/service (e.g., standards promoted by functional area organizations)
- 6. Institutional demographics, description of student population served, and information about community setting

1.1 Program and Services Mission

- The functional area develops and defines its mission.
- The functional area mission is consistent with the mission of the department, college, division, institution, and applicable professional standards.
- The functional area mission is appropriate for the institution's students, designated clients, and other
 constituents.
- The functional area advances its mission.

DNA	IE	0	1	2	Rating:
Does Not Apply	Insufficient Evidence/ Unable to Rate	Does Not Meet	Partly Meets	Meets	

Justification for 1.1 Rating:

1.2 Mission Statement

- The functional area implements, disseminates, regularly reviews, and updates its mission statement.
- The mission statement references student learning, development, and success.

DNA	IE	0	1	2	Rating:
Does Not Apply	Insufficient	Does Not	Partly Meets	Meets	
	Evidence/	Meet			
	Unable to Rate				

Justification for 1.2 Rating:

Overview Ouestions:

- 1. How does the mission embrace student learning and development?
- 2. In what ways does the functional area mission complement the mission of the institution?
- 3. To what extent is the mission used to guide practice?

Introduction Tab

The Introduction Tab includes links from CAS materials including background, examples, and instructions, part descriptions, and work form instructions.

Home University Housing > Housing and Residence Programs

Introduction Self-Study Assessment, Ratings, and Significant Items Document Directory

Introduction



CAS Self-Assessment Guide for

HOUSING AND RESIDENTIAL LIFE

Background Materials

CAS Standards Contextual Statement
Introduction and Instructions
Self-Assessment Process
Rating Examples
Formulating an Action Plan, Preparing a Report, and Closing the Loop

Part Descriptions Part 1. Mission

Part 2. Program and Services

Part 3. Student Learning, Development, and Success
Part 4. Assessment
Part 5. Access, Equity, Diversity, Inclusion
Part 6. Leadership, Management, and Supervision
Part 7. Human Resources
Part 8. Collaboration and Communication
Part 9. Ethics, Law, and Policy
Part 10. Financial Resources
Part 11. Technology
Part 12. Facilities and Infrastructure

Work Form Instructions

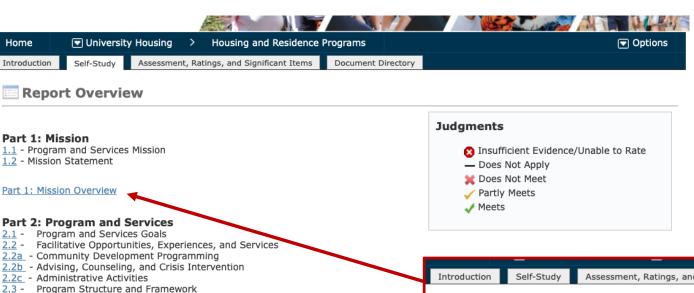
Work Form A - Rating Discrepancies
Work Form B - Good Practices
Work Form C - Areas for Improvement and Recommended Action
Work Form D - Beginning the Action Plan
Work Form E - Action Plan

Other CAS Resources

Site Map | Auburn University Home Page

Powered by Campus Labs

Self-Study Tab



Part 2: Program and Services Overview

Part 3: Student Learning, Development, and Success

- 3.1 Program Contribution to Student Learning, Development, and Success
- 3.2 Student Learning and Development Domains and Dimensions
- 3.3 Assessment of Student Learning and Development

Part 3: Student Learning, Development, and Success Overview

Part 4: Assessment

2.4 - Program Design

- 4.1 Establishing a Culture of Assessment
- 4.2 Program Goals, Outcomes, and Objectives
- 4.3 Assessment Plan and Process
- 4.4 Gathering Evidence
- 4.5 Review and Interpret Findings
- 4.6 Reporting Results and Implementing Improvement

Part 4: Assessment Overview

Part 5: Access, Equity, Diversity, and Inclusion

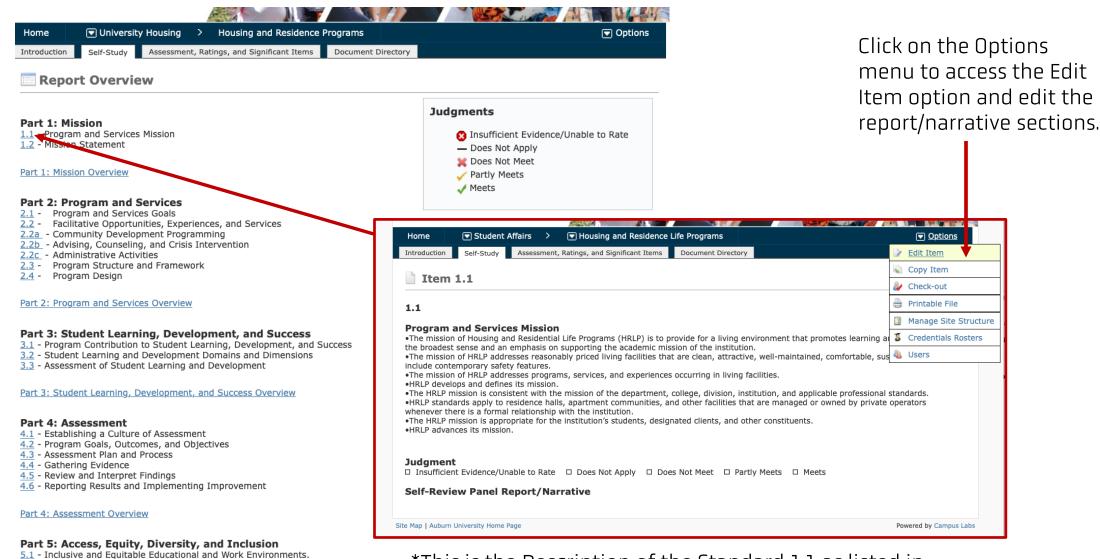
- 5.1 Inclusive and Equitable Educational and Work Environments.
- 5.2 Organizational Aspects of Access, Equity, Diversity, and Inclusion
- 5.3 Advocating for Access, Equity, Diversity, and Inclusion

The oddection	Jeli-Study	Assessment, Ratings, and Significant Items	Document Directory	
Part 1: O	erview Qu	estions		
2. In what w	ays does the H	mbrace student learning and development? IRLP mission complement the mission of th ssion used to guide practice?		
Site Map Auburn	University Home F	Page		

*These Overview Questions are listed in the SAG and should be used to develop the text of the narrative that is entered into 'Self-Review Panel Report/Narrative Box'.

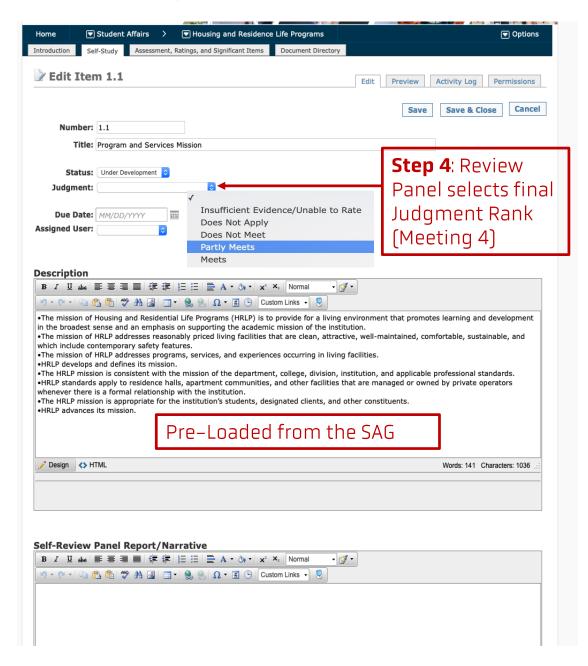
Self-Study Tab

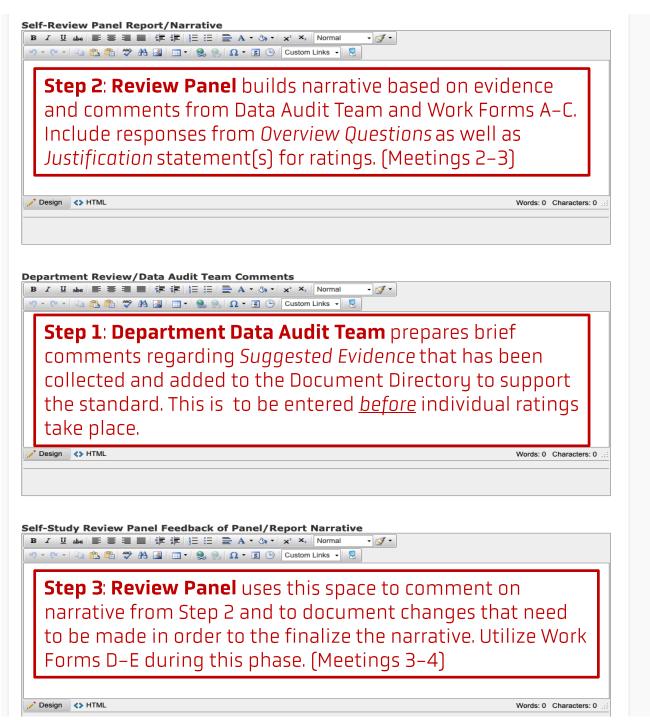
5.2 - Organizational Aspects of Access, Equity, Diversity, and Inclusion5.3 - Advocating for Access, Equity, Diversity, and Inclusion



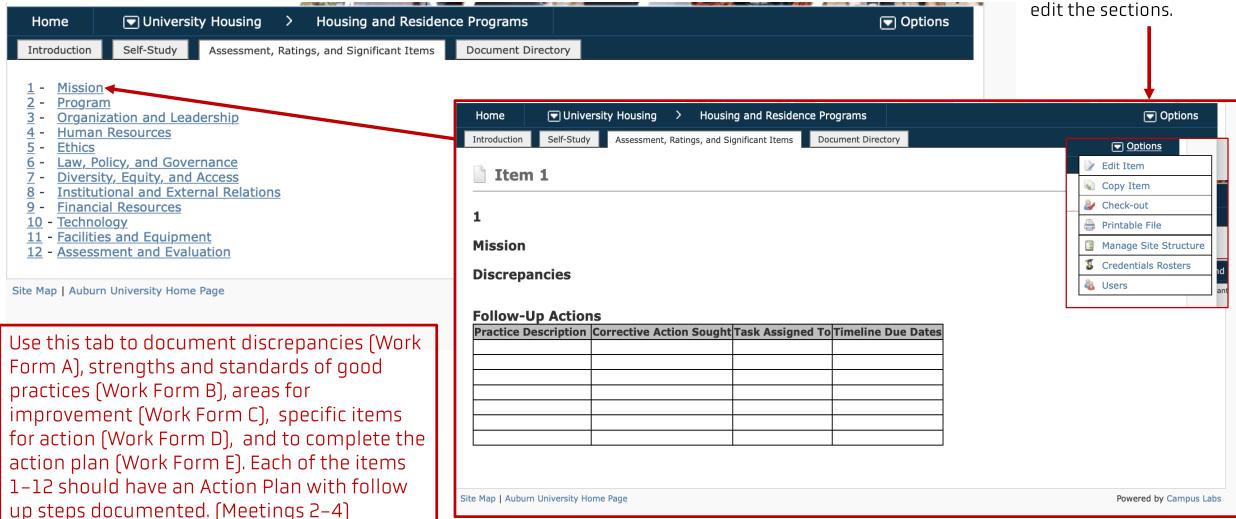
*This is the Description of the Standard 1.1 as listed in the SAG. Rating/scoring will be assessed by how well each of these statements are met.

Self-Study Tab: Edit Item Screen



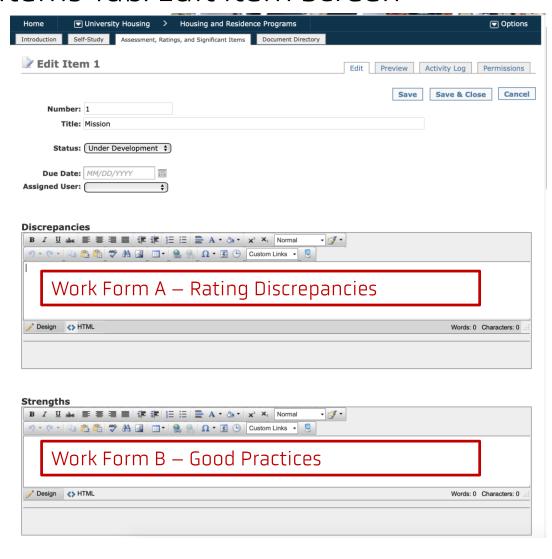


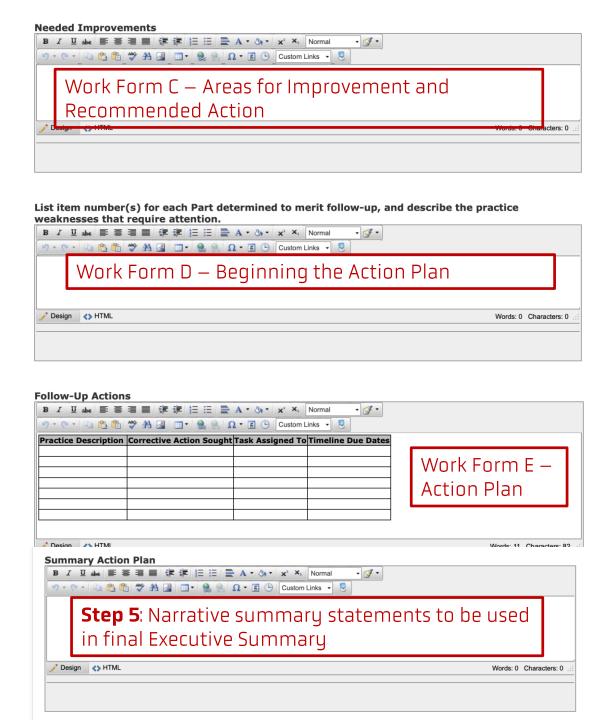
Assessment, Ratings, and Significant Items Tab (Steps 1–4 and Step 5)



Click on the Options menu to access the Edit Item option and

Assessment, Ratings, and Significant Items Tab: Edit Item Screen





Panel Meeting 2: Narrative and Scoring Part 1

- Complete Work Forms A–C
- Forms located in Document Directory
- Enter Work Form content into ARSI tab

Work Form A - Rating Discrepancies

INSTRUCTIONS:

This work form should be completed following a review of the individual ratings of the team members. Item numbers for which there is a substantial rating discrepancy should be discussed before completing the remaining work forms, Discrepancies among ratings should be identified, discussed, and reconciled for consensus.

Part	Discrepancies	Resolution/Final Decision
. Mission		
2. Program and Services		
B. Student Learning, Development, and Success		
. Assessment		
5. Access, Equity, Diversity, and Inclusion		
5. Leadership, Management, and Supervision		
7. Human Resources		
3. Collaboration and Communication		
Policy and		
10. Financial Resources		
11. Technology		
2. Facilities and Infrastructure		

Work Form B - Good Practices

INSTRUCTIONS

This work form should be completed following a review of the individual ratings of the team members. Examine the ratings of each criterion measure by the team members, and record the following in the form below:

Good Practices: Item number(s) for which all participants have given a rating of 2, indicating agreement that the criterion meets the standard.

Part	Standards of Good Practice
1. Mission	
2. Program and Services	
3. Student Learning, Development, and	
Success	
4. Assessment	
5. Access, Equity,	
Diversity, and Inclusion	
6. Leadership,	
Management, and Supervision	
7. Human Resources	
8. Collaboration and Communication	
9. Ethics, Law, and	
Policy	
10. Financial Resources	
11. Technology	
12. Facilities and	
Infrastructure	

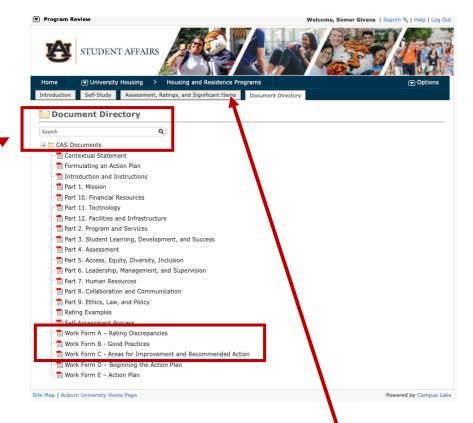
Work Form C -Areas for Improvement and Recommended Action

INSTRUCTIONS

This work form should be completed following a review of the individual ratings of the team members. Examine the ratings of each criterion measure by the team members, and record the following in the form below:

- Areas for Improvement: Item number(s) for which all participants have given a rating of 0
 or 1, indicating agreement that the criterion does not meet or partly meets the standard.
 Items rated IE for insufficient evidence/unable to rate should be listed here as well.
- Recommendations: List the items needing follow-up action for improvement and indicate
 what requires attention. The team or coordinator should consider including any criterion
 measure rated as being not met by the reviewers, as well as those with significant
 discrepancies that are not resolved by team discussion.

Part	Areas for Improvement: Items that do not meet or partly meet the standard (consensus ratings = 0, 1)	Recommendations for Functional Area Action:
1. Mission		
2. Program and Services		
3. Student Learning, Development, and Success		
4. Assessment		
5. Access, Equity, Diversity, and Inclusion		
6. Leadership, Management, and Supervision		
7. Human Resources		
8. Collaboration and Communication		
9. Ethics, Law, and Policy		
10. Financial Resources		
11. Technology		



Use the Assessment, Ratings, and Significant Items Tab to document the information from Work Forms A–C



Panel Meeting 3: Narrative and Scoring Part 2

- Review benchmark institutions for best practices
- Complete Work Forms D–E
- Enter Work Form content into ARSI tab

Work Form D - Beginning the Action Plan

INSTRUCTIONS:

This work form is for use by the staff of the functional area being reviewed and is the first step in identifying the actions to be taken as a consequence of study results. Using the Items Requiring Attention listed in Work Form C, write a brief action plan that identifies the focus and intended outcomes of the next steps in to be taken in each area.

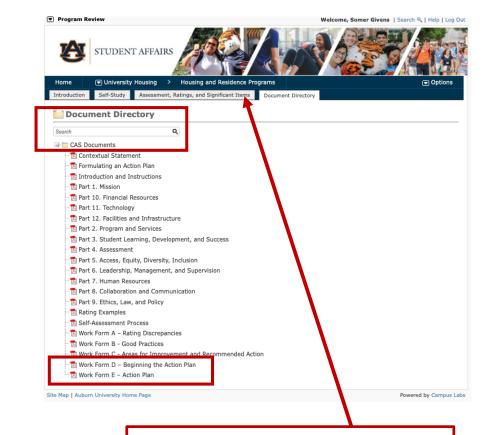
Part 1. Mission
Part 2. Program and Services
Part 3. Student Learning, Development, and Success
Tart of State it Bear mile, Development, and otteess
Part 4. Assessment
Part 5. Access, Equity, Diversity, and Inclusion
Part 6. Leadership, Management, and Supervision
Part 7. Human Resources
Down O. Collaboration and Communication
Part 8. Collaboration and Communication

Work Form E - Action Plan

INSTRUCTIONS:

Using this work form, the functional area staff will turn the summary of areas to be addressed identified by the review team (Work Form D) into a specific plan of action. After reviewing the information provided in Work Form C, functional area staff teams should describe practices in need of improvement, the actions to be taken, the individual responsible, and the timeline for achieving compliance with the standard.

Current Practice Description	Corrective Action Needed	Task Assigned To	Timeline/ Due Dates



Use the Assessment, Ratings, and Significant Items Tab to document the information from Work Forms D–E



Panel Meeting 4: Action Plan and Final Wrap-Up

As a group, work to:

- Finalize narrative
- Establish action plan
- Develop executive summary



Executive Summary Template

Key components of the Executive Summary are as follows:

- Department Introduction
 - Department History
 - Organizational Framework
 - Constituents Served
 - Department Strategic Plan
- Summary of Relevant Data
 - Overall judgment rating of each self-study protocol standard
 - Statement of how/why each item received the judgment rating
 - Specific statements regarding follow-up actions or future plans for each item
- Key Issues
 - Overall departmental strengths
 - Overall departmental concerns
 - Key issues to be addressed by the department



Next Steps

- Set dates for panel meetings 2–4
- Select date for AVP discussion and department tour
- Rate individually before meeting 2



Practice – Evaluate Item 1.1 (Program and Services Mission)

- 1. Review the Overview Questions for Part 1
- 2. Review the bulleted list in the description of item 1.1
- 3. Review the Suggested Evidence and Documentation provided in the Self–Assessment Guide
- 4. Identify what evidence has been uploaded by the Data Audit team for this section
- 5. Review the Department Review/Data Audit Team Comments provided in Program Review.
- 6. After reviewing the evidence, read through the bulleted list in the description of item 1.1 again
- 7. Make a rating judgment based on the evidence and comments provided for each bullet and then provide an overall score for that section (Does not meet-0, Partly meets-1, Meets-2)
 - As you rate this item make a note of what evidence supports this rating and what the strengths and areas for improvement are

Questions?

Thank you.



Assessment and Strategic Planning

Abby Langham, Ph.D.
Director, Assessment & Strategic Planning langhat@auburn.edu
108 Burton Hall
334-844-8610
assessment.auburn.edu

